

ABN: 89 604 767 295

# Capability Statement 26 May 2023

**INDUSTRIES SERVED** 

| OIL, GAS & ENERGY |



### **Company Details**

Address: Unit 4, 49 Cedric StreetStirling WA, 6021 Australia

Ph: +61 8 9241 8800

Email: branislav.fuzik@entier-services.com

Web: www.entier-services.com

ICN Gateway Business ID: 152045

Employees: 872

ABN: 89 604 767 295

Local Manufacturer: No

Foreign Manufacturer: No

Importer: No

Exporter: No

NT CAL Accredited: No

Works in Remote Locations: Yes

Australian Indigenous Owned: No

Contacts

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## About Entier

Entier Australia was established to meet the growing need for quality Catering/Hospitality service partners in the Australian resources sector.

Entier was created in 2008 in Aberdeen UK and now has offices in Houston US, Perth Australia and Al Khobar Saudi Arabia.

### **Our Values**

Entier is founded on honesty, transparency and integrity. Complementing our own values is our commitment to investing in and supporting the local communities.

## Our Services

Entier create an exceptional food experience that goes beyond the expected. Our local support network delivers seasonal, locally sourced food alongside a dedicated service.

Our vision for is to provide consistently good quality home cooking on a commercial scale. The menus provided show a robust, nutritionally balanced offering.

It is important for us to create a hotel services ethic that delivers home away from home for the residents on board.

### Summary

Entier Australia was established to meet the growing need for quality Catering/Hospitality service partners in the Australian resources sector.

Globally, Entier is Europe's largest private independent company providing catering and facilities management services in offshore and onshore locations.

Our independent business builds long-term client

relationships through honesty and transparency large enough to deliver; small enough to care. Our objective is to contribute towards motivated workforce - leading to increased productivity and safety on the project.

We prove time and time again that exceptional food and service can be delivered competitively. Quality always comes as a

standard.

expectations.

Our purpose is to make a difference and exceed

#### Description

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With the crews working in a harsh location we strive to make the accommodation experience a welcoming environment.

Health, Safety and Environment We have a full and comprehensive understanding of the safety culture and requirements of the oil & gas industry. Our HSE management system is accredited to OHSAS 18001:2007.

Our passion for safety is paramount and our

goal is to achieve zero accidents.

Certifying our food safety management system against the requirements of ISO 22000 ensures compliance with codex HACCP principles. Our environmental system is registered to ISO 14001:2004 standard and we have several environmental initiatives in place with many of our clients.

Our quality system is registered to ISO 9001:2008 standard and underpins the management and operations of our units.

#### Our People

Our trusted and competent people are at the heart of our ambition - delivering success for our clients and customers across the globe every day.

We look for people with the right attitude and work ethic who are not only skilled in their field but also friendly - people who will develop a rapport with the residents on the unit. We believe having a competent workforce is key to maintaining our high safety standards and productive teams. Our Competence Assurance System (CAS) ensures that our teams can competently undertake their responsibilities and perform activities safely. Entier are dedicated to continually developing our workforce and building teams that consistently deliver results above the industry standard.

#### Our Community

We contribute to society and the communities we operate in, by investing heavily in our commitment to our Corporate Social Responsibility (CSR) and funding community activities and charities that are close to our Entier

#### Family.

#### Our Capability:

Entier Australia has demonstrated capability in providing complete hospitality services to vessels operating and supplied from Exmouth, Dampier, Broome and Darwin. We supported the work crews that delivered installation packages on the following projects:

- o Wheatstone (Chevron): 1 vessel (100 POB)
- o Prelude (Shell): 1 vessel (95 POB)

o Greater Enfield (Woodside): 3 vessels in total (265 POB, 115 POB, 110 POB)

Our service delivery on board received exceptional feedback from both the residents and the client. Client satisfaction return was over 95% overall, with resident satisfaction return over 97% on food provision and 98% on accommodation services. During this time, we did not have any reportable injuries and achieved ZERO TRIFR.

Our employees received multiple awards for their contribution to the project as well as awards for their support of the overall safety on board of the vessel.

We believe in making difference and exceeding expectations.

This belief combined with our technical abilities and high-performance work practices allows us to provide consistent, high level hospitality service that creates positive impact on productivity of our clients and their work crews.

### **Industries Served**

• Oil, Gas & Energy

## Facilities & Equipment

• Offices based in Perth, WA

#### **Products & Services**

- Catering
- Accommodation management
- Housekeeping
- Cleaning and Laundry
- Health and Lifestyle Coordination
- Maintenance and Gardening

#### Accreditations

- ISO 22000
- ISO 45001
- ISO 27001
- ISO 14001
- ISO 9001

Previous Significant Projects

**Client: TechnipFMC** 

Project: Project: Greater Enfield (Woodside)

Year: 2018

Value: \$10,000,000

Description: Provision of complete Camp Boss services delivering full offshore catering and hotel scope inclusive of supply and logistics for 3 vessels. (265 POB, 115 POB and 110 POB)

Client: TechnipFMC

Project: Project: Prelude (Shell)

Year: 2017

Value: \$4,500,000

Description: Provision of complete CampBoss services delivering full offshore catering and hotel scope inclusive of supply and logistics for 1 vessel. (110 POB)

Client: TechnipFMC

Project: Project: Wheatstone (Chevron)

Year: 2016

Value: \$5,000,000

Description: Provision of complete CampBoss services delivering full offshore catering and hotel scope inclusive of supply and logistics for 1 vessel. (100 POB)



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