

# Statement Capability

17 December 2021

**INDUSTRIES SERVED** 



#### **Company Details**

Address: 14-16 Lexington Drive, Unit 309, Level 3Bella Vista NSW, 2153 Australia

**Ph:** +61 2 8646 3416 **Local Manufacturer:** No

Fax: +61 2 8646 3455 Foreign Manufacturer: No

Web: www.wilsonsecurity.com.au Exporter: No

ICN Gateway Business ID: 92979 NT CAL Accredited: No

Employees: 6600 Works in Remote Locations: Yes

ABN: 90 127 406 295 Australian Indigenous Owned: No

#### Contacts

Locations: 14

**Bid Team** 

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As one of the leading security companies, we provide security solutions for clients of every size and industry across Australia. Offering a truly integrated security solution, we provide clients with expert advice and structure on how to successfully and efficiently manage their security requirements, then design and implement an effective and sustainable security solution that is tailored to a specific business or operational environment - delivered through either, or a combination of, manpower and technology based solutions.

Our extensive national footprint enables us to deliver consistent security outcomes across multi-state contracts. We maintain fully self-sufficient state management and operations teams in each state and territory, supported by a national management structure capable of coordinating responses to widespread issues.

#### Summary

As a fully integrated security services provider, Wilson Security is focused on service innovation and leading technology advancements - designed and validated through a risk-based approach.

We offer a truly integrated security solution to provide specialist advice and services that covers:

Corporate Risk Consultancy -delivering expert advice and guidance on security risk, business continuity and emergency management Manpower Solutions - that includes static guards, mobile patrols, alarm response and specialist security roles

Technology Solutions - Design, implementation and maintenance of security technology solutions.

Our Reach

We provide security solutions to businesses Australia wide with office

#### Description

With over 6,500 highly trained security personnel, a 24/7 National Operations Centre and a national fleet of patrol vehicles equipped with Australia's most advanced patrols and alarm response system, Wilson Security can deliver comprehensive and efficient solutions to suit any organisation.

Our operations cover all of Australia and New Zealand, where our local teams deliver specialist security guarding, mobile patrols, alarm response, paramedical, nursing, testing/screening, design, implementation and ongoing maintenance of security technology systems and emergency management services across a broad range of industry sectors, including:

- Critical Infrastructure
- Government
- Defence
- Education
- Finance & Banking
- Commercial Property & Retail
- Health
- Resources.
- Utilities

This level of diversity within our client base allows for cross-pollination of knowledge within our operational and management teams, which challenge industry norms and driving innovation through cross industry intelligence.

Wilson Security is the only national security company with its own fleet of security patrol vehicles.

Security Technology
Partnering with major national and
internationally recognised global technology
specialists, Wilson Security's integrated
technological offerings deliver state of the art
security solutions that are both flexible and
scalable in design, whilst providing site specific

tailored security considerations applicable to your needs.

We recognise our most important asset is our people, and we continually invest in training, development, safety, support and recognition programs, resulting in the highest quality service.

Security services are delivered in compliance with relevant laws and Australian standards. We hold current certifications to ISO 9001, ISO 45001 & AS 4801 and ISO 14001, we are also accredited as a Registered Training Organisation.

A proud history - a key strength of Wilson Security lies in being part of the Wilson Group. For over 50 years, the success of Wilson has been underpinned by superior performance and the strength of our relationships. Building on our core strengths of outstanding service, corporate stability and experienced, specialist staff, we have continued to grow by focusing on what we do best - providing innovative and integrated services across the security, access control technology and parking sectors.

Our extensive national footprint enables us to deliver consistent security outcomes across multi-state contracts. We maintain fully self-sufficient state management and operations teams in each state and territory, supported by a national management structure capable of coordinating responses to widespread issues.

24 / 7 National Operations Centres
Our operational capability is supported by our
24/7 National Operations Centre (NOC).
Located at our Essendon Fields corporate office,
with back up Operations Centres in Western
Australia and New Zealand, the National
Operations Centre (NOC) provides centralised
operational support and coordination, including

emergency back-up and support for all client sites to ensure the safety of our personnel and the security of our clients' assets.

Our Operations centres include:

National Operations Centre Melbourne, VIC

Customer Services Centre Perth, WA

Video Monitoring Centre

Brisbane, QLD

As the region's leading security provider, Wilson Security takes pride in protecting the wellbeing of thousands of customers and their businesses every day. We are trusted to protect and secure the property, assets, staff, clients and visitors on behalf of many of Australia's major brands, businesses and government departments operating within a wide range of sectors and operational environments.

#### **Associations**

- Member of the Australian Security Industry Association Limited (ASIAL)
- Member of Supply Nation
- Signatory to Employment Parity Initiative (EPI)
- Member of Customer Service Institute of Australia (CSIA)
- Wilson Security WA is a Preferred Supplier for the Western Australian Local Government Association (WALGA)

#### **Products & Services**

- Services include:
- Guarding Access Control, Static Security, Foot Patrols
- Mobile Patrols and Alarm Response
- Design, implementation and maintenance of security technology solutions
- Secure Logistics / Cash in Transit
- Emergency and Medical Response Officers
- 24/7 Operational Support through our national operations centre

#### Accreditations

Registered Training Organisation (RTO)

#### **Industries Served**

- Automotive
- Construction & Engineering
- Defence
- Health
- IT & Communications
- Oil, Gas & Energy
- Professional Services
- Rail
- Retail, Trade & Other Services
- Transport
- Water

#### **Major Clients**

- Alcoa
- Anglo American Coal
- Arrow Energy
- BHP Billiton
- BP Australia
- Civeo
- ConocoPhillips
- Dept of Defence
- JKC
- Rio Tinto
- Woodside Energy Limited

#### Other Accreditations

 QLD Health Drug and Poisons Permit No.PAR003538413, NATA accreditation for Medicolegal Drug Testing No.18745

#### Facilities & Equipment

- Offices and facilities in the following locations:
- Melbourne
- Perth
- Karratha
- Sydney
- Newcastle
- Brisbane
- Townsville
- Sunshine Coast
- Darwin
- Alice Springs
- Katherine
- Adelaide
- Hobart
- Devonport
- National fleet of mobile patrol vehicles (with build in computer), emergency/medical vehicles, communications equipment (radios, tablets, hand held devices), firearms capability.

#### Previous Significant Projects

Client: Civeo

Project: Accommodation Villages - Bowen Basin

Year: 2017 Value: \$2,000,000

Description: Wilson Security provides EMT and Non-EMT Security Officers to 8 Civeo Accommodation

Villages throughout the Bowen Basin in Queensland. Our services include:

Mobile Patrols
Personnel escorts
Licensing requirements

Emergency Response, Occupational First-Aid

Client: ConocoPhillips

Project: Gladstone LNG Project

Year: 2017 Value: \$1,500,000

Description: Provision of 24/7 security services, including:

Access control at the entry points on Curtis Island

Maritime security for the LNG loading berth and designated Maritime zones including:

Roving patrols

Mainland mobile patrol services for Conoco Phillips assets in Gladstone (office, warehouse etc.)

CCTV monitoring & security systems support

Ferry Terminal security services

Maintenance, servicing and replacement of equipment

Project: Icthys Onshore LNG	S Project
Year: 2017	Value: \$7,000,000
Description: Provision of 80 Wilson Security	personnel to service the contract on a 24/7 basis, including provision of the
following services: Access control Surveillance Static and roving patrols Security vehicles Traffic management	personner to service the contract on a 24/1 basis, including provision of the

Value: \$3,000,000

Description: Provision of 24/7 security and services.

Gatehouse operations

Year: 2015

Drug and alcohol screening

Project: Coal Mines Bowen Basin

Client: Conoco Phillips		
Project: ConocoPhillips Darwin		
Year: 2015	Value: \$1,000,000	
Description: Provision of 24/7 security and related services to ConocoPhillips LNG plant in the Northern Territory		
Client: Woodside Energy		
Project: Woodside Energy - Karratha Gas Plant & Pluto LNG		
Year: 2014	Value: \$5,000,000	
Description: Provision of 24/7 site security services to the Karratha Gas Plant & Pluto LNG in the Pilbara region of WA		



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