



CHEVRON AUSTRALIA OPERATIONS

TITLE: Health & Medical Services (ID521)

DESCRIPTION: Chevron Australia Pty Ltd and Chevron Australia Downstream Ltd has a requirement for the provision of:

- Site based Health & Medical Services for Company's Operations.
- Employee Assistance Program
- Wellness Services
- Occupational Health Services
- Telemedicine
- Tele-physiotherapy
- Tele-psychology
- First Aid Training

Chevron Australia Pty Ltd ('CAPL') conducts operations in Perth (Head office) and in the remote sites in concert with the WA Oil, Gorgon and Wheatstone Assets. The remote sites are located at Barrow Island, Onslow and the Wheatstone Platform offshore from Barrow Island.

- CAPL current personnel numbers by location (subject to change):
 - Perth Operations ~1,600
 - Barrow Island ~700
 - Onslow ~400
 - Offshore Platform ~80

Chevron Australia Downstream Ltd ('CADL') conducts operations in Brisbane (Head office) and operate or supply a network of more than ~230 retail locations primarily under the PUMA brand across Australia including remote locations in states and territories, in addition to managing and operating depots and seaboard import terminals.

- CADL current personnel numbers by location (subject to change):
 - NSW ~86
 - NT ~163
 - QLD ~1148
 - VIC ~61
 - WA ~620

Company seeks a Contractor(s) to provide experienced clinical practitioners, who are registered with the Australian Health Practitioner Regulation Agency (AHPRA) to provide health and medical care ('Medical Services') to all personnel.

- CAPL requires a Contractor capable of providing medical services for all remote Western Australian locations. The Contractor would be required to provide a core crew of clinicians 24/7 and to be able to provide additional clinicians during other higher risk times e.g., simultaneous operations and major maintenance periods or as requested by Company. Medical services shall be provided by the Contractor who shall hold a Health Service Permit, and whilst certain elements of service provision may be subcontracted per agreement, the overall service shall not be delivered by a subcontractor.

- CADL requires a Contractor capable of providing telemedicine and in-person medical assessments nationally. This may be same or a different Contractor to that providing services at remote CAPL Western Australia locations.
- Other services may be provided by the same or different Contractors who can provide the services. Occupational Health Services and Employee Assistance Provider services as set out below may not be subcontracted (however may be provided under an affiliate arrangement if agreed).

The remote based Medical Services to be provided will include:

- Primary Health Care Services
- Pre-hospital and Acute Care Services
- Occupational Health Services
- Public Health Services and
- Mass Casualty Management

Provisions to include:

- Appropriately qualified clinical personnel
- Consumables, including pharmaceuticals
- Equipment, including, but not limited to purchase, lease and / or maintenance of medical equipment and ambulances.
- Medical Record Management
- Medical Evacuation
- Tele-medicine
- Tele-psychology
- Tele-physiotherapy
- First Aid Training
- Water testing
- Manual handling task assessment (physiotherapy trained personnel)
- Respiratory and hearing fit testing
- PCR testing (capable of NATA-accredited diagnostic results), Rapid Antigen Testing and other infectious disease testing as requested by Company
- Pre-departure infectious disease screening and pre-departure quarantine management
- Occupational exposure assessment and results management
- Fit and manage passive badges used for occupational exposure assessment

Employee Assistance Program shall be provided by an APHRA registered psychologist. Services will include:

- 24/7 Counselling Services for Company personnel and their immediate families and anyone else we deem appropriate readily accessible
 - In – person counselling service
 - On-line counselling service / Tele-counselling service
- Critical Incident Response - Site attendance for critical event advice / management
- Post event response – individual assessment and management following potentially traumatic event
- Manager & Supervisor Support Services and Training
- Change management strategies

- Training & Education i.e. fatigue, mental health promotion, FIFO support, drug and alcohol etc
- Fitness for Duty Assessments
- Mediation and conflict resolution support services

Wellness Services including but not limited to:

- Screening programs including such things as skin and bowel etc
- Vaccination programs including Flu etc
- Nutrition and Exercise programs
- Cardiac Health Programs and Education
- Mental Health Programs and Education
- Health Promotion Activities aligned with National and Global Health Awareness Days

Occupational Health Services including but not limited to:

- Medical assessments (including Functional Assessments, pathology, vaccinations, Workcover Audiogram etc).
 - *AMSA & UKOG certification* as required for specific work scopes
- Telemedicine Injury Management Support
- Fitness for Duty and Injury Management assessments
- MSEA medical assessments and ability to refer for pathology, imaging (e.g. chest x-ray)
- Business Travel Assessments (review medical history, vaccinations including COVID-19 and provide travel health kits)
- Pre-travel PCR COVID (and other illnesses) testing referrals and management of results
- Drug & Alcohol testing program including Medical Review Officer
- Injury Management Services – 24/7 off-site support; access to imaging, medical reviews; organisation of transport to reviews if required, and timely certification/updates to Health and Medical
- Specialist Occupational Physician Services and Psychiatrist Services (including medicolegal assessment and reports)
- Surveillance programs – inclusive of chemical surveillance
- Provision of reports
- Job task analysis to determine physical and mental requirements for roles.
- Provision of staffing and consumable items for infectious disease, quarantine, testing and vaccinations.

Tele-medicine shall be provided by an APHRA registered clinician with a specialist qualification in a relevant specialty. Services shall include:

- Emergency consultations for any new condition
- Follow up consultations
- Referral for pathology, x-ray and specialist medical services
- Fitness for Duty assessments
- Reporting
- Certification for workers' compensation purposes where appropriate

Tele-psychology services shall be provided by an APHRA registered psychiatrist or psychologist and shall include:

- Initial / emergency consultations on referral from site clinician
- Follow up consultations
- Fitness for duty assessments
- Reporting

Tele-physiotherapy services shall be provided by an APHRA registered physiotherapist and shall include:

- Initial consultations on referral from site clinician
- Ergonomic and Manual Handling Training
- Follow up consultations
- Exercise / stretching programs
- Reporting

The First Aid Training shall be provided by a Registered Training Organisation and shall include, but not limited to:

- HLTAID011 Provide First Aid.
- HLTAID009 Provide cardiopulmonary resuscitation.
- HLTAID006 Provide advanced first aid
- HLTAID005 Provide first aid in remote situations
- HLTSS00027 Occupational First Aid Skill Set

Company seeks innovation to deliver the required services safely and efficiently and is open to proposals and or recommendations as to additional or alternative scope items, means of service delivery and service configuration. Contractors should identify opportunities to provide multiple work scopes utilising the same resources (e.g. provision of telehealth services, wellness services and first aid training by remote-site-based personnel, consistent mechanism for consistent feedback from service users.).

Company requires any successful Contractor to provide relevant medical data (subject to Privacy requirements) to Company in a digital format specified by Company.

CONTACT: Industry Capability Network of Western Australia – www.icnwa.org.au/ContactUs.asp

Please Note: This is a request for specific expressions of interest. Vendors and contractors will be considered for prequalification and / or tender if suitably qualified against this package.

PROJECT URL: <https://australia.chevron.com/>

ATTACHMENT: N/A

CLOSING DATE: 28 October 2021