Expression of Interest
Information Management & Technology (IM&T)

BAE Systems Australia

BAE SYSTEMS

Acronyms and Definitions

Abbreviation	Definition
AIC	Australian Industry Capability
AUD	Australian Dollars
BAE	BAE Systems Australia
EOI	Expressions Of Interest
NATA	National Association of Testing Authorities
OQE	Objective Quality Evidence
RAN	Royal Australian Navy
RAP	Reconciliation Action Plan

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1. INTRODUCTION

BAE Systems Australia are inviting Expressions of Interest (EOI) from prospective suppliers to engage in BAE's supply chain.

2. SCOPE

The scope of this particular EOI covers all supply categories related to Information Management & Technology (IM&T).

3. CATEGORIES

The types of goods and/or services that may be needed are as follows;

Category	Description
IT Professional Services	Provide services for the delivery of outcomes to an agreed scope of work; Encompassing various IM&T disciplines. Primarily undertaking once-off or short-term deliverables for BAESA
IT Application	Provision of the delivery, implementation and ongoing serviceability of; • Application Support and Operations; • Business Software (COTS); • Client related software used to author and collaborate; • Public Cloud Applications; • Software licences (and management); and • Application Development.
IT Peripherals	Provision of the delivery, implementation and ongoing serviceability of; • Computer Peripherals; • Disc Drives; • Keyboards; and • Modem, Monitors and mouse.

IT End User	Provision of the delivery, implementation and ongoing serviceability of;
	- IT End User Generic; - Generic Network Equipment; - IT Equipment Maintenance; - IT Equipment for Resale; - IT Managed Services; - Laptops (configured, asset tagged and activated); - Mobile Services; and - Public Cloud Desktop.
IT Networks	Provision of the delivery, implementation and ongoing enforcement of;
	- Physical and wireless local area network connecting equipment within the core data centres and connecting end users in office working areas to the company's broader networks; - Wide area network equipment which directly connect data centres offices and third parties. Excludes telecom and communication goods; - Public cloud infrastructure as a service bias network offerings providing ingress egress load balancing intra inter data centre connectivity and resiliency services; - Data network circuits and associated access facilities and services includes dedicated and virtual data networks internet access and voice circuits also includes usage associated with standard telephone calls 800 number service mobility and other data transit based on usage billing ; - Voice network circuits and associated access facilities and services includes dedicated and virtual data networks internet access and voice circuits also includes usage associated with standard telephone calls 800 number service mobility and other data transit based on usage billing ; - Voice resources which enable or distribute voice services through on premise equipment including PBX

	VoIP voicemail and handsets excludes telecom and communication services; and • Voice network circuits and associated access facilities and services includes dedicated and virtual data networks internet access and voice circuits also includes usage associated with standard telephone calls 800 number service mobility and other data transit based on usage billing.
IT Hosting	Provision of the delivery, implementation and ongoing enforcement of; • IT Hosting Generic; • Data Handling Generic; • Converged Infrastructure; • Mainframe Database, Middleware; and • Servers (including Linux, Windows, Unix).
IT Security & Compliance	Provision of the delivery, implementation and ongoing enforcement of; • IT Security compliance via defence protocols; • Security Policy enforcement; and • Disaster Recovery (with Failover facilities incorporated).
IT Storage	Provision of the delivery, implementation and ongoing serviceability of; • Generic IM&T storage of equipment and devices. • Central storage such as san NAS and similar technologies; • Offline storage resources used for archive backup and recovery to support data loss data corruption disaster recovery and compliance requirements of the distributed storage; and • Mainframe attached storage arrays and the associated equipment software and labour to run and operate.

IT Delivery	Provision of the delivery, implementation and ongoing serviceability of; • IT Service Management; • Client Management; • Operations Centre (Monitoring and Intervention); and • Public cloud centralized service management operations and monitoring services.
Printers	Provision of the delivery, implementation and ongoing serviceability of; • Commission (and decommission) of BAESA printing fleet; • Ongoing upgrades of BAESA swipe to print rollout; and • Maintaining various types of printing devices (metropolitan and regional areas).
Audio Visual Equipment	Provision of the delivery, implementation and ongoing serviceability of; • Presentation Equipment Services; • Video Conferencing and AV Equipment; • Presentation, Projector Videos Displays; and • Unified communication streams.
Telecommunications	Provision and ongoing serviceability of Mobile devices and desk phones (where required).
Records Management	Provision of storage and retrieval of various controlled documents associated with BAESA.

4. PRE-QUALIFICATION QUESTIONNAIRE (GENERIC)

1. Does your website provide a detailed description of your Company's capability? If yes, provide the appropriate link.

2. Are you an Australian registered company? If yes, provide your ABN details.

3. Are you an Indigenous company and registered with Supply Nation? If yes, provide a link to your profile on the Supply Nation Website or other supporting evidence.

4. Do you have a Reconciliation Action Plan (RAP) in place? If yes, please attach evidence.

5. How many Indigenous/Aboriginal/Torres Strait Islanders are employed within your organisation? Stipulate whether the employees are Full Time or Part Time.

6. Provide details of the company's management organisation structure and full time headcount. Attach evidence/organisation structure.

7. State level of Professional Indemnity, Product and Public Liability and Work Cover Insurance coverage.

8. Please state what quality certification and accreditations you hold? Please attach evidence.

9. Do you hold Defence Industry Security Program (DISP) Membership?

    a. If yes, please state what membership level you hold.

    b. Refer to the [DISP Webpage](#) on information regarding DISP Membership and how to apply. DISP membership is a requirement for all contracts

5. PRE-QUALIFICATION QUESTIONNAIRE (SPECIFIC TO THE REQUIREMENTS)

1. Provide full details including value and location of previous major defence, maritime or commercial projects in which your company has delivered Procurement Professional Services.

2. Please refer to the list of categories provided above and select which areas you have the capability to supply into.

Closing date for Expression of Interest: 31st December 2023